GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2798
ANSWERED ON:11.05.2016
Hand Held Terminals to TTEs
Ashok Kumar Shri K.

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways has launched Hand Held Terminals (HHTs) for TTEs and if so, the details thereof;

(b) whether TTEs will be issued these hand held terminals to send information about vacant berths after all allotments to the HHT Application Servers and if so, the details thereof;

(c) whether the system will ensure that refund to passengers not travelling is made immediately and if so, the details thereof; and

(d) whether apart from increasing the revenue of Railways, this project will make on board accommodation availability visible to downstream stations so that they can make current bookings against vacant seats and if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI MANOJ SINHA)

(a) Yes, Madam. The pilot project for providing Hand Held Terminals (HHTs) to Travelling Ticket Examiners (TTEs) has been implemented in some of the trains.

(b) Yes, Madam. HHTs have functionality for marking 'Turned Up' or 'Not Turned Up' passengers and this information will be sent to the HHT application servers.

(c) When TTE will send the 'Not Turned Up' information of passengers to the central system of HHT, the same information will be sent immediately to the Coaching Refund System.

(d) Yes, Madam. It is envisaged to make the information of onboard accommodation availability visible to downstream stations for current bookings against vacant seats.
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